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Columbia Gas[®]
of Ohio
A NiSource Company

For Additional Information

Ray Frank: (440) 240-6122

Amy Koncelik (440) 240-6189

Advisory to the Parma Community

Columbia Gas of Ohio is moving forward with its riser safety replacement program, which includes some work in the Parma area. Work in Parma will begin in mid-May 2010. It is expected to be completed by September 2010.

During this program, Columbia will be replacing gas risers -- a piece of equipment connecting the gas service line to the meter at a home or business -- at approximately 9,000 properties in the Parma area. Some riser replacements may require minimal digging by hand shovel. If so, the landscape will be restored to its original condition.

Although these risers were installed by home builders or plumbers/contractors doing replacement work, Columbia is making these repairs at no direct cost to the property owners. Columbia crews inspected every customer's riser over the last year. Any leaking riser was addressed immediately. Now, as an additional safety measure, some risers are being replaced to avoid future problems.

This safety measure was requested by the Public Utilities Commission of Ohio after it determined that certain gas risers might be prone to leakage and could pose a safety risk.

As a reminder, all Columbia employees and contractors carry identification cards bearing their name, photograph and identification number and will be happy to show it.

Columbia Gas of Ohio, with headquarters in Columbus, is one of the nine energy distribution companies of NiSource Inc. (NYSE: NI). With approximately 1.4 million customers in 61 of Ohio's 88 counties, it is the largest natural gas utility in the state. NiSource distribution companies serve approximately 3.8 million gas and electric customers primarily in seven states. More information about Columbia Gas of Ohio is available at: ColumbiaGasOhio.com.

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